

Attachment A1: Needs Assessment - Addressing Top Five Needs and Gaps in Services



Subrecipient:		Concho Valley Community Action Agency		
Needs Assessment				
Need	Rank	Outcome	Level of Need	Domain
Individuals lack education.	1	Individuals obtain education.	Family	FNPI2 Education and Cognitive Development
Range of NPIs:			FNPI 2a - FNPI 2j	
Organization Providing Services/Strategies	Is there a method for tracking outcomes? Yes or No	Service(s) or Strategies Provided	NPIs	County(ies)
CVCAA	Yes	SRV 1a, SRV 1b, SRV 1c, SRV 1d, SRV 1e, SRV 1f, SRV 1g, SRV 1h, SRV 1i, SRV 1j, SRV 1k, SRV 1l, SRV 1m, SRV 1n, SRV 1o, SRV 1p, SRV 1q, SRV 2r, SRV 2s, SRV 2h, SRV 2i, SRV 2j, SRV 2k, SRV 2l, SRV 2m, SRV 2n, SRV 2o, SRV 2p, SRV 2q, SRV 2x, SRV 2z, SRV 2aa, SRV 2bb	FNPI 1a, FNPI 1b, FNPI 1c, FNPI 1d, FNPI 1e, FNPI 1f, FNPI 1g, FNPI 1h.1, FNPI 1h.2, FNPI 1h.3, FNPI 1z.1, FNPI 2f, FNPI 2g, FNPI 2h, FNPI 2i, FNPI 2j	All
TWC	Yes	SRV 1a, SRV 1b, SRV 1c, SRV 1d, SRV 1e, SRV 1f, SRV 1g, SRV 1h, SRV 1i, SRV 1j, SRV 1k, SRV 1l, SRV 1m, SRV 1n, SRV 1o, SRV 1p, SRV 1q, SRV 2r, SRV 2s, SRV 2h, SRV 2i, SRV 2j, SRV 2k, SRV 2l, SRV 2m, SRV 2n, SRV 2o, SRV 2p, SRV 2q, SRV 2x, SRV 2z, SRV 2aa, SRV 2bb	FNPI 1a, FNPI 1b, FNPI 1c, FNPI 1d, FNPI 1e, FNPI 1f, FNPI 1g, FNPI 1h.1, FNPI 1h.2, FNPI 1h.3, FNPI 1z.1, FNPI 2f, FNPI 2g, FNPI 2h, FNPI 2i, FNPI 2j	All
Howard College	Yes	SRV 1a, SRV 1b, SRV 1c, SRV 1d, SRV 1e, SRV 1f, SRV 1g, SRV 1h, SRV 1i, SRV 1j, SRV 1k, SRV 1l, SRV 1m, SRV 1n, SRV 1o, SRV 1p, SRV 1q, SRV 2r, SRV 2s, SRV 2h, SRV 2i, SRV 2j, SRV 2k, SRV 2l, SRV 2m, SRV 2n, SRV 2o, SRV 2p, SRV 2q, SRV 2x, SRV 2z, SRV 2aa, SRV 2bb	FNPI 1a, FNPI 1b, FNPI 1c, FNPI 1d, FNPI 1e, FNPI 1f, FNPI 1g, FNPI 1h.1, FNPI 1h.2, FNPI 1h.3, FNPI 1z.1, FNPI 2f, FNPI 2g, FNPI 2h, FNPI 2i, FNPI 2j	All

Attachment A1: Needs Assessment - Addressing Top Five Needs and Gaps in Services



Subrecipient:	Concho Valley Community Action Agency
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Gaps in Services				
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Describe the Gaps in Services	County where Gap exists	How will the Subrecipient address the Gaps in Services?	Who is the Coordinating Partner?	How will the Coordinating Partner address the Gaps in Services?
Access to education services.	All except Tom Green	Coordinate with the TWC.	TWC	Provide financial assistance.

Attachment A2: Needs Assessment - Addressing Top Five Needs and Gaps in Services



Subrecipient:		Concho Valley Community Action Agency		
Needs Assessment				
Need	Rank	Outcome	Level of Need	Domain
Families lack nutritious food.	2	Families obtain nutritious food.	Family	FNPI5 Health and Social/Behavioral
Range of NPIs:			FNPI 5a - FNPI 5i	
Organization Providing Services/Strategies	Is there a method for tracking outcomes? Yes or No	Service(s) or Strategies Provided	NPIs	County(ies)
CVCAA	Yes	SRV 5ff, SRV 5hh, SRV 5ii, SRV 5jj, SRV 5mm	FNPI 5a, FNPI 5b	ALL
HHS	Yes	SRV 3k, SRV 3l	FNPI 5b	ALL
Rust Street Ministries	Yes	SRV 5jj	FNPI 5b	ALL
Project Dignidad	Yes	SRV 5jj	FNPI 5b	ALL
Wesley Soup Kitchen	No	SRV 5ii	FNPI 5b	ALL
Catholic Outreach Services	Yes	SRV 5jj	FNPI 5b	ALL
Meals for the Elderly	No	SRV 5ii	FNPI 5b	TOM GREEN
Salvation Army	No	SRV 5ii	FNPI 5b	ALL
Segunda Iglesia Bautista	No	SRV 5jj	FNPI 5b	ALL
WIC	Yes	SRV 5ff, SRV 5jj, SRV 5mm	FNPI 5a, FNPI 5b	ALL
Freedom Fellowship	No	SRV 5jj	FNPI 5b	ALL
St. Paul's	Yes	SRV 5jj	FNPI 5b	TOM GREEN

Attachment A2: Needs Assessment - Addressing Top Five Needs and Gaps in Services



Subrecipient:	Concho Valley Community Action Agency
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Gaps in Services				
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Describe the Gaps in Services	County where Gap exists	How will the Subrecipient address the Gaps in Services?	Who is the Coordinating Partner?	How will the Coordinating Partner address the Gaps in Services?
Access to nutrition programs.	All except Tom Green	Work with agencies in rural counties to create nutrition programs.	CVCAA	Work with agencies in rural counties to create nutrition programs.

Attachment A3: Needs Assessment - Addressing Top Five Needs and Gaps in Services



Subrecipient:		Concho Valley Community Action Agency		
Needs Assessment				
Need	Rank	Outcome	Level of Need	Domain
Individuals lack health care.	3	Individuals obtain health care.	Family	FNPI5 Health and Social/Behavioral
Range of NPIs:			FNPI 5a - FNPI 5i	
Organization Providing Services/Strategies	Is there a method for tracking outcomes? Yes or No	Service(s) or Strategies Provided	NPIs	County(ies)
La Esperanza	Yes	SRV 5a, SRV 5b, SRV 5c, SRV 5d, SRV 5e, SRV 5f, SRV 5g, SRV 5j, SRV 5l, SRV 5m, SRV 5n, SRV 5o, SRV 5bb, SRV 5cc, SRV 5dd, SRV 5ee	FNPI 5b, FNPI 5f, FNPI 5g, FNPI 5h, FNPI 5i.1, FNPI 5i.2	All
Tom Green County Indigent Health	Yes	SRV 5e, SRV 5f, SRV 5j	FNPI 5b, FNPI 5f, FNPI 5g, FNPI 5h, FNPI 5i.1, FNPI 5i.2, FNPI 5c	Tom Green
DHS	Yes	SRV 5e, SRV 5f, SRV 5j, SRV 5g	FNPI 5b, FNPI 5f, FNPI 5g, FNPI 5h, FNPI 5i.1, FNPI 5i.2, FNPI 5c	All
MHMR	No	SRV 5u, SRV 5v, SRV 5w, SRV 5aa, SRV 5ll	FNPI 5a, FNPI 5b, FNPI 5c, FNPI 5d, FNPI 5e, FNPI 5f, FNPI 5g, FNPI 5h, FNPI 5i.1, FNPI 5i.2	All
Shannon Pharmaceutical	No	SRV 5e, SRV 5m	FNPI 5b, FNPI 5c, FNPI 5g, FNPI 5f, FNPI 5h, FNPI 5i.1, FNPI 5i.2	All
ADACCV	No	SRV 5r, SRV 5s, SRV 5t, SRV 5y, SRV 5ll	FNPI 5b, FNPI 5c, FNPI 5d, FNPI 5e, FNPI 5f, FNPI 5g, FNPI 5h, FNPI 5i.1, FNPI 5i.2	All
WT Counseling and Guidance	No	SRV 5p, SRV 5u, SRV 5v, SRV 5w, SRV 5aa, SRV 5kk, SRV 5ll, SRV 5mm	FNPI 5b, FNPI 5c, FNPI 5d, FNPI 5e, FNPI 5f, FNPI 5g, FNPI 5h, FNPI 5i.1, FNPI 5i.2	All
ICD - New Bridge Family Shelter	No	SRV 5w, SRV 5x, SRV 5z, SRV 5ff, SRV 5kk, SRV 5ll, SRV 5mm	FNPI 5b, FNPI 5c, FNPI 5d, FNPI 5e, FNPI 5i.1, FNPI 5i.2	All

Attachment A3: Needs Assessment - Addressing Top Five Needs and Gaps in Services



Subrecipient:	Concho Valley Community Action Agency
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Gaps in Services				
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Describe the Gaps in Services	County where Gap exists	How will the Subrecipient address the Gaps in Services?	Who is the Coordinating Partner?	How will the Coordinating Partner address the Gaps in Services?
Lack of information about available programs.	All	Provide referrals to available programs.	CVCAA	Provide referrals to available programs.

Attachment A4: Needs Assessment - Addressing Top Five Needs and Gaps in Services



Subrecipient:	Concho Valley Community Action Agency
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Gaps in Services				
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Describe the Gaps in Services	County where Gap exists	How will the Subrecipient address the Gaps in Services?	Who is the Coordinating Partner?	How will the Coordinating Partner address the Gaps in Services?
Lack of funding.	All	Apply for more funds.	CVCAA	Apply for more funds.



Subrecipient:	Concho Valley Community Action Agency
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Gaps in Services				
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Describe the Gaps in Services	County where Gap exists	How will the Subrecipient address the Gaps in Services?	Who is the Coordinating Partner?	How will the Coordinating Partner address the Gaps in Services?
Lack of coordination between service agencies.	All	Implement a system for improved communication between agencies.	CVCAA, TWC	Implement a system for improved communication between agencies.

Attachment B: Provision of Nutritious Foods and Initiatives, Case Management Services, Caseload and Referral Organizations



Subrecipient:	Concho Valley Community Action Agency
Section B1: Provision of Nutritious Foods and Initiatives	
<p>Provision of Nutritious Foods: Describe how the Subrecipient will provide, <i>on an emergency basis</i>, such supplies and services, nutritious foods, and related services, as may be necessary to counteract the conditions of starvation and malnutrition among low-income individuals.</p>	
<p>CVCAA does not provide direct emergency food assistance, however, customer needs are met through referrals to other agencies. Customers are first referred to the Texas Department of Health and Human Services for emergency food stamps. While waiting for approval, they are referred to Rust Street Ministries, Project Dignidad, and Catholic Outreach for emergency food boxes. For an immediate meal, they are referred to the Salvation Army and the Wesley Soup Kitchen. Local churches that have food pantries for an immediate need are also used such as Freedom Fellowship, Segunda Iglesia Bautista Bread Ministry, and St. Paul Presbyterian. WIC also provides food and nutritional counseling for women, infants and children. Healthy Families provides nutritional counseling for pregnant and young mothers also. Meals for the Elderly provides a daily meal to the elderly population. CVCAA also refers customers to 211 for the most up to date referrals for food. However, if an immediate crisis is evident, CVCAA may use CSBG Direct Service funds to remedy the situation.</p>	
<p>Initiatives: Describe the use of CSBG funds to <i>support innovative community and neighborhood-based initiatives</i> related to the purposes of CSBG, which may include fatherhood initiatives and other initiatives with the goal of strengthening families and encouraging effective parenting.</p>	
<p>CSBG funds case managers who make referrals to appropriate agencies. CVCAA refers to the following agencies as needed. The Pregnancy Help Center provides prenatal, parenting, life skills, and men's classes for the entire family. Classes are earn while you learn. Students earn items such as diapers, car seats, and strollers. Healthy Families works one on one with the expectant mother and provides classes and case management. Safe Kids provides car seats. West Texas Counseling and Guidance Center provides low cost/no cost professional counseling for local families.</p>	

Attachment B: Provision of Nutritious Foods and Initiatives, Case Management Services, Caseload and Referral Organizations



Subrecipient:	Concho Valley Community Action Agency
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Section B2: Case Management Services and Caseload	
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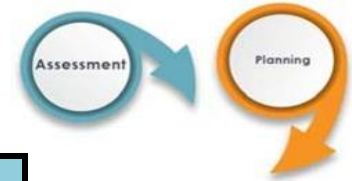
1. Have all case managers completed the case management training video series through the TDHCA website? http://www.tdhca.state.tx.us/community-affairs/csbg/case-management-training-series.htm	Yes
2. Do the case managers have appropriate documentation of their case management process in their client files?	Yes
3. How often are the case managers evaluated, by supervisors, towards their TOP goals?	Monthly

Number of Case Managers	3	Average Household Size	2.54
Agency TOP Goal assigned by State	9	Clients per Case Manager	1

Section B3: Referral Organizations	
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Referral Organizations	Social Service Coalitions
Child Support Offices	Texas Workforce Commission Offices
Combine all four groups into one excel worksheet - template provided in Tab: Referrals	

Attachment C: Service Locations



Subrecipient:	Concho Valley Community Action Agency				
CSBG Service Area County	Number of HH in Poverty by County	% of HH in Poverty	Main Office (Yes or No)	Service Center (Yes or No)	Outreach (Yes or No)

How are services provided to persons that are unable to apply for services in person?	Online Application	No
	Mail Application	Yes
	Home Visit	Yes
	Other - explained to client the application is online and can be returned by mail, email or fax.	Yes

Attachment D2: Performance Statement and Targets

Module 2: Agency Level

Subrecipient:	Concho Valley Community Action Agency	
Section B: CSBG Eligible Entity Capacity Building - Data Entry Form		Number
B.2	Hours of Agency Capacity Building (e.g. training, planning, assessment):	
B.2a	Hours of Board Members in capacity building activities	
B.2b	Hours of Agency Staff in capacity building activities	
B.3	Volunteer Hours of Agency Capacity Building (e.g. program support, service delivery, fundraising):	
B.3a	Total number of volunteer hours donated to the agency	
B.3a.1	Of the above, the total number of volunteer hours donated by individuals with low-incomes	
B.4	The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	
B.4a	Number of Nationally Certified ROMA Trainers	0
B.4b	Number of Nationally Certified ROMA Implementers	2
B.4c	Number of Certified Community Action Professionals (CCAP)	0
B.4d	Number of Staff with a child development certification	0
B.4e	Number of Staff with a family development certification	0
B.4f	Number of Pathways Reviewers	0
B.4g	Number of Staff with Home Energy Professional Certifications	2
B.4g.1	Number of Energy Auditors	0
B.4g.2	Number of Retrofit Installer Technicians	0
B.4g.3	Number of Crew Leaders	0
B.4g.4	Number of Quality Control Inspectors (QCI)	2
B.4h	Number of LEED Risk Certified assessors	0
B.4i	Number of Building Performance Institute (BPI) certified professionals	0
B.4j	Number of Classroom Assessment Scoring System (CLASS) certified professionals	0
B.4k	Number of Certified Housing Quality Standards (HQS) Inspectors	0
B.4l	Number of American Institute of Certified Planners (AICP)	0
B.4m	Other (Please specify others below):	0
B.5	Number of organizations, both public and private, that the CSBG Eligible Entity actively	
B.5a	Non-Profit	13
B.5b	Faith Based	5
B.5c	Local Government	10
B.5d	State Government	9
B.5e	Federal Government	1
B.5f	For-Profit Business or Corporation	0
B.5g	Consortiums/Collaborations	0
B.5h	School Districts	0
B.5i	Institutions of Post-Secondary Education/Training	2
B.5j	Financial/Banking Institutions	0
B.5k	Health Service Organizations	5
B.5l	Statewide Associations or Collaborations	0

Attachment D3: Performance Statement and Targets

Module 3: Community Level

OLD NPIS	Subrecipient:	Concho Valley Community Action Agency				
	CNPI 1	Counts of Change for Employment Indicators (CNPI 1)	Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2018 Target
NEW	CNPI 1a	Number of jobs created to increase opportunities for people with low incomes in the identified community.				
2.1A	CNPI 1b	Number of job opportunities maintained in the identified community.				
2.1B	CNPI 1c	Number of "living wage" jobs created in the identified community*.				
2.1B	CNPI 1d	Number of "living wage" jobs maintained in the identified community*.				
NEW	CNPI 1e	Number of jobs created in the identified community with a benefit package.				
	CNPI 1	Rates of Change for Employment Indicators (CNPI 1)	Identify Need (Attachment A1-A5)	Baseline	2018 Target	Expected % Change
NEW	CNPI 1f	Percent decrease of the unemployment rate.				0%
NEW	CNPI 1g	Percent decrease of the youth unemployment rate.				0%
NEW	CNPI 1h	Percent decrease of the underemployment rate.				0%
	CNPI 2	Counts of Change for Education and Cognitive Development Indicators (CNPI 2)	Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2018 Target
NEW	CNPI 2a	Number of accessible and affordable early childhood or pre-school education assets or resource added to the identified community.				
2.1F	CNPI 2b	Number of accredited or licensed affordable child care facilities added in the identified community.				
NEW	CNPI 2c	Number of new Early Childhood Screenings offered to children (ages 0-5) of families with low-incomes in the identified community.				
2.1G	CNPI 2d	Number of accessible and affordable education assets or resources added for school age children in the identified community. (e.g., academic, enrichment activities, before/after school care, summer programs)				
2.1I	CNPI 2e	Number of accessible and affordable post secondary education assets or resources added for newly graduating youth in the identified community. (e.g. college tuition, scholarships, vocational training, etc.)				
2.1I	CNPI 2f	Number of accessible and affordable basic or secondary education assets or resources added for adults in the identified community. (e.g. literacy, ESL, ABE/GED, etc.)				

Attachment D3: Performance Statement and Targets

Module 3: Community Level

OLD NPIs	Subrecipient:	Concho Valley Community Action Agency				
			Identify Need (Attachment A1-A5)	Baseline	2018 Target	Expected % Change
	CNPI 2	Rates of Change for Education and Cognitive Development Indicators (CNPI 2)				
NEW	CNPI 2g	Percent increase of children in the identified community who are kindergarten ready.				0%
NEW	CNPI 2h	Percent increase of children in the identified community at (or above) the basic reading level.				0%
NEW	CNPI 2i	Percent increase of children in the identified community at (or above) the basic math level.				0%
NEW	CNPI 2j	Percent increase in high school (or high school equivalency) graduation rate in the identified community.				0%
NEW	CNPI 2k	Percent increase of the rate of youth in the identified community who attend post-secondary education.				0%
NEW	CNPI 2l	Percent increase of the rate of youth in the identified community who graduate from post-secondary education.				0%
NEW	CNPI 2m	Percent increase of adults in the identified community who attend post-secondary education.				0%
NEW	CNPI 2n	Percent increase of adults in the identified community who graduate from post-secondary education.				0%
NEW	CNPI 2o	Percent increase in the adult literacy rate in the identified community.				0%
	CNPI 3	Counts of Change for Infrastructure and Asset Building Indicators (CNPI 3)	Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2018 Target
	CNPI 3a	Number of new accessible assets/resources created in the identified community:				
2.2D	CNPI 3a.1	Commercial				
NEW	CNPI 3a.2	Financial				
NEW	CNPI 3a.3	Technological/ Communications (e.g. broadband)				
2.1H	CNPI 3a.4	Transportation				
NEW	CNPI 3a.5	Recreational (e.g. parks, gardens, libraries)				
2.1A, B & E	CNPI 3a.6	Other Public Assets/Physical Improvements				
	CNPI 3b	Number of existing assets/resources made accessible to the identified community:				
2.2D	CNPI 3b.1	Commercial				
NEW	CNPI 3b.2	Financial				
NEW	CNPI 3b.3	Technological/ Communications (e.g. broadband)				

Attachment D3: Performance Statement and Targets

Module 3: Community Level

OLD NPIs	Subrecipient:	Concho Valley Community Action Agency				
2.1H	CNPI 3b.4	Transportation				
NEW	CNPI 3c	Recreational (e.g. parks, gardens, libraries)				
NEW	CNPI 3d	Other Public Assets/Physical Improvements				
	CNPI 3	Rates of Change for Infrastructure and Asset Building Indicators (CNPI 3)	Identify Need (Attachment A1-A5)	Baseline	2018 Target	Expected % Change
NEW	CNPI 3e	Percent decrease of abandoned or neglected buildings in the identified community.				0%
NEW	CNPI 3f	Percent decrease in emergency response time measured in minutes in the identified community. (EMT, Police, Fire, etc.).				0%
NEW	CNPI 3g	Percent decrease of predatory lenders and/or lending practices in the identified community.				0%
NEW	CNPI 3h	Percent decrease of environmental threats to households (toxic soil, radon, lead, air quality, quality of drinking water, etc.) in the identified community.				0%
2.1H year to year	CNPI 3i	Percent increase of transportation services in the identified community.				0%
	CNPI 4	Counts of Change for Housing Indicators (CNPI 4)	Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2018 Target
2.1C	CNPI 4a	Number of safe and affordable housing units developed in the identified community (e.g. built or set aside units for people with low incomes).				
2.1D	CNPI 4b	Number of safe and affordable housing units maintained and/or improved through WAP or other rehabilitation efforts in the identified community.				
NEW	CNPI 4c	Number of shelter beds created in the identified community.				
NEW	CNPI 4d	Number of shelter beds maintained in the identified community.				
	CNPI 4	Rates of Change for Housing Indicators (CNPI 4)	Identify Need (Attachment A1-A5)	Baseline	2018 Target	Expected % Change
NEW	CNPI 4e	Percent decrease in the rate of homelessness in the identified community.				0%
NEW	CNPI 4f	Percent decrease in the foreclosure rate in the identified community.				0%
NEW	CNPI 4g	Percent increase in the rate of home ownership of people with low incomes in the identified community.				0%
2.1D year to year	CNPI 4h	Percent increase of affordable housing in the identified community.				0%

Attachment D3: Performance Statement and Targets

Module 3: Community Level

OLD NPIs	Subrecipient:	Concho Valley Community Action Agency				
NEW	CNPI 4i	Percent increase of shelter beds in the identified community.				0%
	CNPI 5	Counts of Change for Health and Social/Behavioral Indicators (CNPI 5)	Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2018 Target
2.1E	CNPI 5a	Number of accessible and affordable physical health assets or resources created in the identified community.				
2.1C	CNPI 5b	Number of accessible and affordable behavioral and mental health assets or resources created in the identified community.				
2.2C	CNPI 5c	Number of public safety assets and resources created in the identified community.				
NEW	CNPI 5d	Number of accessible and affordable healthy food resources created in the identified community.				
NEW	CNPI 5e	Number of activities designed to improve police and community relations within the identified community.				
	CNPI 5	Rates of Change for Physical Health, Wellbeing, and Development Indicators (CNPI 5)	Identify Need (Attachment A1-A5)	Baseline	2018 Target	Expected % Change
NEW	CNPI 5f	Percent decrease in infant mortality rate in the identified community.				0%
NEW	CNPI 5g	Percent decrease in childhood obesity rate in the identified community.				0%
NEW	CNPI 5h	Percent decrease in adult obesity rate in the identified community.				0%
NEW	CNPI 5i	Percent increase in child immunization rate in the identified community.				0%
NEW	CNPI 5j	Percent decrease in uninsured families in the identified community.				0%
	CNPI 5	Rates of Change for Behavioral and Mental health, Emotional Wellbeing, and Development Indicators (CNPI 5)	Identify Need (Attachment A1-A5)	Baseline	2018 Target	Expected % Change
NEW	CNPI 5k	Percent decrease in the teen pregnancy rate in the identified community.				0%
NEW	CNPI 5l	Percent decrease in unplanned pregnancies in the identified community.				0%
NEW	CNPI 5m	Percent decrease in substance abuse rate in the identified community.(e.g. cigarettes, prescription drugs, narcotics, alcohol).				0%
NEW	CNPI 5n	Percent decrease in domestic violence rate in the identified community.				0%
NEW	CNPI 5o	Percent decrease in the child abuse rate in the identified community.				0%
NEW	CNPI 5p	Percent decrease in the child neglect rate in the identified community.				0%
NEW	CNPI 5q	Percent decrease in the elder abuse rate in the identified community.				0%
NEW	CNPI 5r	Percent decrease in the elder neglect rate in the identified community.				0%

Attachment D3: Performance Statement and Targets

Module 3: Community Level

OLD NPIs	Subrecipient:	Concho Valley Community Action Agency				
	CNPI 5	Rates of Change for Public Safety Indicators (CNPI 5)	Identify Need (Attachment A1-A5)	Baseline	2018 Target	Expected % Change
NEW	CNPI 5s	Percent decrease in recidivism rate in the identified community.				0%
NEW	CNPI 5t	Percent decrease in non-violent crime rate in the identified community.				0%
NEW	CNPI 5u	Percent decrease in violent crime rate in the identified community.				0%
NEW	CNPI 5v	Percent decrease in teens involved with the juvenile court system in the identified community.				0%
	CNPI 6	Rates of Change for Civic Engagement and Community Involvement Indicators Goal 2 (CNPI 6)	Identify Need (Attachment A1-A5)	Baseline	2018 Target	Expected % Change
2.3 year to year	CNPI 6 G2a	Percent increase of donated time to support the CSBG Eligible Entity's delivery of services and/or implementation of strategies to address conditions of poverty in the identified community.				0%
NEW	CNPI 6 G2b	Percent increase of donated resources to support the CSBG Eligible Entity's delivery of services and/or implementation of strategies to address conditions of poverty in the identified community.				0%
3.2A, D year to year	CNPI 6 G2c	Percent increase of people participating in public hearings, policy forums, community planning, or other advisory boards related to the CSBG Eligible Entity's delivery of service and/or implementation of strategies to address conditions of poverty in the identified community.				0%
	CNPI 6	Rates of Change for Civic Engagement and Community Involvement Indicators Goal 3 (CNPI 6)	Identify Need (Attachment A1-A5)	Baseline	2018 Target	Expected % Change
3.2 year to year	CNPI 6 G3a	Percent increase of people with low incomes who support the CSBG Eligible Entity's delivery of service and/or implementation of strategies to address conditions of poverty in the identified community.				0%
NEW	CNPI 6 G3b	Percent increase of people with low incomes who acquire and maintain leadership roles with the CSBG Eligible Entity or other organizations within the identified community.				0%

NPIs**STR 1**

STR 1a

STR 1b

STR 1c

STR 1d

STR 1e

STR 1f

STR 1g

STR 1h

STR 1i

STR 2

STR 2a

STR 2b

STR 2c

STR 2d

STR 2e

STR 2f

STR 2g

STR 2h

STR 2i

STR 2j

STR 2k

STR 2l

STR 3

STR 3a

STR 3b

STR 3c

STR 3d

STR 3e

STR 3f

STR 3g

STR 3h

STR 3i

STR 3j

STR 3k

STR 3l

STR 3m

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STR 3o

STR 3p

STR 3q

STR 3r

STR 3s

STR 4

STR 4a

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STR 5h
STR 5i
STR 5j
STR 5k
STR 5l
STR 5m
STR 5n
STR 6 G2
STR 6 G2a
STR 6 G2b
STR 6 G2c
STR 6 G2d
STR 6 G2e
STR 6 G2f
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STR 6 G3c
STR 6 G3d
STR 6 G3e
STR 6 G3f
STR 6 G3g
STR 7
STR 7a

STR 7b
STR 7c
STR 7d
STR 7e
STR 7f
STR 8
STR 8a
STR 8b
STR 8c
STR 8d
STR 8e
STR 8f

Community Strategies List

Employment Strategies (STR 1)

Minimum/Living Wage Campaign
Job Creation/Employment Generation
Job Fairs
Earned Income Tax Credit (EITC) Promotion
Commercial Space Development
Employer Education
Employment Policy Changes
Employment Legislative Changes
Other Employment Strategy: (please specify)

Education and Cognitive Development Strategies (STR 2)

Preschool for All Campaign
Charter School Development
After School Enrichment Activities Promotion
Pre K-College/Community College Support
Children's Trust Fund Creation
Scholarship Creation
Child Tax Credit (CTC) Promotion
Adoption Child Care Quality Rating
Adult Education Establishment
Education and Cognitive Development Policy Changes
Education and Cognitive Development Legislative Changes
Other Education and Cognitive Development Strategy: (please specify)

Infrastructure and Asset Building Strategies (STR 3)

Cultural Asset Creation
Police/Community Relations Campaign
Neighborhood Safety Watch Programs
Anti-Predatory Lending Campaign
Asset Building and Savings Promotion
Develop/Build/Rehab Spaces
Maintain or Host Income Tax Preparation Sites
Community-Wide Data Collection Systems Development
Local 211 or Resource/Referral System Development
Water/Sewer System Development
Community Financial Institution Creation
Infrastructure Planning Coalition
Park or Recreation Creation and Maintenance
Rehabilitation/Weatherization of Housing Stock
Community Center/Community Facility Establishment
Asset Limit Barriers for Benefits Policy Changes
Infrastructure and Asset Building Policy Changes
Infrastructure and Asset Building Legislative Changes
Other Infrastructure and Asset Building Strategy: (please specify)

Housing Strategies (STR 4)

End Chronic Homelessness Campaign

New Affordable Single Unit Housing Creation
New Affordable Multi- Unit Housing Creation (Single Resident Occupancy (SRO), temporary housing, transitional housing)
Tenants' Rights Campaign
New Shelters Creation (including day shelters and domestic violence shelters)
Housing or Land Trust Creation
Building Codes Campaign
Housing Policy Changes
Housing Legislative Changes
Other Housing Strategy: (please specify)
Health and Social/Behavioral Strategies (STR 5)
Health Specific Campaign
Farmers Market or Community Garden Development
Grocery Store Development
Gun Safety/Control Campaign
Healthy Food Campaign
Nutrition Education Collaborative
Food Bank Development
Domestic Violence Court Development
Drug Court Development
Alternative Energy Source Development
Develop or Maintain a Health Clinic
Health and Social/Behavioral Development Policy Changes
Health and Social/Behavioral Development Legislative Changes
Other Health and Social/Behavioral Development Strategy: (please specify)
Civic Engagement and Community Involvement Strategies- Goal 2 (STR 6)
Development of Health and Social Service Provider Partnerships
Recruiting and Coordinating Community Volunteers
Poverty Simulations
Attract Capital Investments
Build/Support Increased Equity
Equity Awareness Campaign
Coordinated Community-wide Needs Assessment
Civic Engagement and Community Involvement in Advocacy Efforts
Civic Engagement Policy Changes
Civic Engagement Legislative Changes
Other Civic Engagement and Community Involvement Strategy: (please specify)
Civic Engagement and Community Involvement Strategies — Goal 3 (STR 6)
Empowerment of Individuals/Families with Low-Incomes
Campaign to Ensure Individuals with Low-Incomes are Represented on Local Governing Bodies
Social Capital Building Campaign for Individuals/Families with Low-Incomes
Campaign for Volunteer Placement and Coordination
Civic Engagement Policy Changes
Civic Engagement Legislative Changes
Other Civic Engagement and Community Involvement Strategy: (please specify)
Community Support Strategies (STR 7)
Off-Hours (Non-Traditional Hours) Child Care Development

Transportation System Development
Transportation Services Coordination and Support
Community Support Policy Changes
Community Support Legislative Changes
Other Community Support Strategy: (please specify)
Emergency Management Strategies (STR 8)
State or Local Emergency Management Board Enhancement
Community wide Emergency Disaster Relief Service Creation
Disaster Preparation Planning
Emergency Management Policy Changes
Emergency Management Legislative Changes
Other Emergency Management Strategy: (please specify)

Attachment E.4: Performance Statement and Targets

Module 4: Individual and Family Services

OLD NPIs	Subrecipient:	Concho Valley Community Action Agency				
	NPIs	Counts of Change for Indicators	Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2018 Target
	FNPI 1	Employment Indicators (FNPI 1)				
NEW	FNPI 1a	The number of unemployed youth who obtained employment to gain skills or income.				
1.1A	FNPI 1b	The number of unemployed adults who obtained employment (up to a living wage).	A5	11	5	15
1.1B	FNPI 1c	The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).	A5	4	1	5
NEW	FNPI 1d	The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).				
1.1A	FNPI 1e	The number of unemployed adults who obtained employment (with a living wage or higher).	A5	11	5	5
1.1D	FNPI 1f	The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).	A5	3	1	3
NEW	FNPI 1g	The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).				
1.1C	FNPI 1h	The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.	A5	7	3	6
NEW	FNPI 1h.1	Of the above, the number of employed participants who increased income from employment through wage or salary amount increase.	A5			2
NEW	FNPI 1h.2	Of the above, the number of employed participants who increased income from employment through hours worked increase.	A5			2
NEW	FNPI 1h.3	Of the above, the number of employed participants who increased benefits related to employment.	A5			2
	FNPI 1	Other Employment Outcome Indicator (FNPI 1)				
TOP	FNPI 1z.1	The number of unduplicated persons who achieved a household income above 125% transitioning to self-sufficiency (Must be State assigned TOP goal or higher)	A5	8	7	14
	FNPI 2	Education and Cognitive Development (FNPI 2)				
NEW	FNPI 2a	The number of children (0 to 5) who demonstrated improved emergent literacy skills.				
NEW	FNPI 2b	The number of children (0 to 5) who demonstrated skills for school readiness.				
NEW	FNPI 2c	The number of children and youth who demonstrated improved positive approaches toward learning, including improved		0	0	0
NEW	FNPI 2c.1	Early Childhood Education (ages 0-5)				
NEW	FNPI 2c.2	1st grade-8th grade				
NEW	FNPI 2c.3	9th grade-12th grade				
NEW	FNPI 2d	The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills).		0	0	0
NEW	FNPI 2d.1	Early Childhood Education (ages 0-5)				
NEW	FNPI 2d.2	1st grade-8th grade				

Attachment E.4: Performance Statement and Targets

Module 4: Individual and Family Services

OLD NPIs	Subrecipient:	Concho Valley Community Action Agency				
	NPIs	Counts of Change for Indicators	Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2018 Target
NEW	FNPI 2d.3	9th grade-12th grade				
NEW	FNPI 2e	The number of parents/caregivers who improved their home environments.				
NEW	FNPI 2f	The number of adults who demonstrated improved basic education.	A1			3
1.2B	FNPI 2g	The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	A1			3
1.2A	FNPI 2h	The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	A1			5
1.2C	FNPI 2i	The number of individuals who obtained an Associate's degree.	A1	1	1	1
1.2C	FNPI 2j	The number of individuals who obtained a Bachelor's degree.	A1	1	1	2
	FNPI 3	Income and Asset Building (FNPI 3)				
NEW	FNPI 3a	The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.	A5			10
NEW	FNPI 3b	The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.				
NEW	FNPI 3c	The number of individuals who opened a savings account or IDA.				
NEW	FNPI 3d	The number of individuals who increased their savings.				
1.3 I, J	FNPI 3e	The number of individuals who used their savings to purchase an asset.				
1.3 I, J	FNPI 3e.1	Of the above, the number of individuals who purchased a home.				
NEW	FNPI 3f	The number of individuals who improved their credit scores.				
NEW	FNPI 3g	The number of individuals who increased their net worth.				
NEW	FNPI 3h	The number of individuals engaged with the Community Action Agency who report improved financial well-being.	A5			10
	FNPI 4	Housing (FNPI 4)				
6.2E	FNPI 4a	The number of households experiencing homelessness who obtained safe temporary shelter.				
1.2H, 6.4E	FNPI 4b	The number of households who obtained safe and affordable housing.				
1.3D	FNPI 4c	The number of households who maintained safe and affordable housing for 90 days.	A4	5	1	5
NEW	FNPI 4d	The number of households who maintained safe and affordable housing for 180 days.				
6.2C	FNPI 4e	The number of households who avoided eviction.	A4	4		3
NEW	FNPI 4f	The number of households who avoided foreclosure.				
2.1D	FNPI 4g	The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).	A4	44	28	75
1.2K, 6.4H	FNPI 4h	The number of households with improved energy efficiency and/or energy burden reduction in their homes.	A4	112	62	75
	FNPI 5	Health and Social/Behavioral Development (FNPI 5)				

Attachment E.4: Performance Statement and Targets

Module 4: Individual and Family Services

OLD NPIs	Subrecipient:	Concho Valley Community Action Agency				
	NPIs	Counts of Change for Indicators	Identify Need (Attachment A1-A5)	PY 2016 Results	PY 2017 Results	2018 Target
NEW	FNPI 5a	The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).				
NEW	FNPI 5b	The number of individuals who demonstrated improved physical health and well-being.				
6.4E	FNPI 5c	The number of individuals who demonstrated improved mental and behavioral health and well-being.				
6.3J	FNPI 5d	The number of individuals who improved skills related to the adult role of parents/ caregivers.				
6.3K	FNPI 5e	The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.				
6.4E	FNPI 5f	The number of seniors (65+) who maintained an independent living situation.	A5			700
6.4E	FNPI 5g	The number of individuals with disabilities who maintained an independent living situation.	A5			700
6.4E	FNPI 5h	The number of individuals with chronic illness who maintained an independent living situation.				
NEW	FNPI 5i	The number of individuals with no recidivating event for six months.				
NEW	FNPI 5i.1	Youth (ages 14-17)				
NEW	FNPI 5i.2	Adults (ages 18+)				
	FNPI 6	Civic Engagement and Community Involvement Indicators (FNPI 6)				
NEW	FNPI 6a	The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.				
NEW	FNPI 6a.1	Of the above, the number of Community Action program participants who improved their leadership skills.				
NEW	FNPI 6a.2	Of the above, the number of Community Action program participants who improved their social networks.				
NEW	FNPI 6a.3	Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.				
	FNPI 7	Outcomes Across Multiple Domains (FNPI 7)				
NEW	FNPI 7a	The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	A5			1200

NPIs	Data Entry Form	Unduplicated Number of Individuals served
SRV 1	Employment Services (SRV 1)	
SRV 1a-f	Skills Training and Opportunities for Experience	
SRV 1a	Vocational Training	
SRV 1b	On-the-Job and other Work Experience	
SRV 1c	Youth Summer Work Placements	
SRV 1d	Apprenticeship/Internship	
SRV 1e	Self-Employment Skills Training	
SRV 1f	Job Readiness Training	
SRV 1g-h	Career Counseling	
SRV 1g	Workshops	
SRV 1h	Coaching	
SRV 1i-n	Job Search	
SRV 1i	Coaching	
SRV 1j	Resume Development	
SRV 1k	Interview Skills Training	
SRV 1l	Job Referrals	
SRV 1m	Job Placements	
SRV 1n	Pre-employment physicals, background checks, etc.	
SRV 1o-p	Post Employment Supports	
SRV 1o	Coaching	
SRV 1p	Interactions with employers	
SRV 1q	Employment Supplies	
SRV 1q	Employment Supplies	
SRV 2	Education and Cognitive Development Services (SRV 2)	
SRV 2a-j	Child/Young Adult Education Programs	
SRV 2a	Early Head Start	
SRV 2b	Head Start	
SRV 2c	Other Early-Childhood (0-5 yr. old) Education	
SRV 2d	K-12 Education	
SRV 2e	K-12 Support Services	
SRV 2f	Financial Literacy Education	
SRV 2g	Literacy/English Language Education	
SRV 2h	College-Readiness Preparation/Support	
SRV 2i	Other Post Secondary Preparation	
SRV 2j	Other Post Secondary Support	

NPIs	Data Entry Form	Unduplicated Number of Individuals served
SRV 2k	School Supplies	
SRV 2k	School Supplies	
SRV 2l-q	Extra-curricular Programs	
SRV 2l	Before and After School Activities	
SRV 2m	Summer Youth Recreational Activities	
SRV 2n	Summer Education Programs	
SRV 2o	Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)	
SRV 2p	Mentoring	
SRV 2q	Leadership Training	
SRV 2r-z	Adult Education Programs	
SRV 2r	Adult Literacy Classes	
SRV 2s	English Language Classes	
SRV 2t	Basic Education Classes	
SRV 2u	High School Equivalency Classes	
SRV 2v	Leadership Training	
SRV 2v	Parenting Supports (may be a part of the early childhood programs identified above)	
SRV 2x	Applied Technology Classes	
SRV 2y	Post-Secondary Education Preparation	
SRV 2z	Financial Literacy Education	
SRV 2aa	Post-Secondary Education Supports	
SRV 2aa	College applications, text books, computers, etc.	
SRV 2bb	Financial Aid Assistance	
SRV 2bb	Scholarships	
SRV 2cc	Home Visits	
SRV 2cc	Home Visits	
SRV 3	Income and Asset Building Services (SRV 3)	
SRV 3a-f	Training and Counseling Services	
SRV 3a	Financial Capability Skills Training	
SRV 3b	Financial Coaching/Counseling	
SRV 3c	Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	
SRV 3d	First-time Homebuyer Counseling	
SRV 3e	Foreclosure Prevention Counseling	
SRV 3f	Small Business Start-Up and Development Counseling Sessions/Classes	
SRV 3g-l	Benefit Coordination and Advocacy	

NPIs	Data Entry Form	Unduplicated Number of Individuals served
SRV 3g	Child Support Payments	
SRV 3h	Health Insurance	
SRV 3i	Social Security/SSI Payments	
SRV 3j	Veteran's Benefits	
SRV 3k	TANF Benefits	
SRV 3l	SNAP Benefits	
SRV 3m-r	Asset Building	
SRV 3m	Saving Accounts/IDAs and other asset building accounts	
SRV 3n	Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)	
SRV 3o	VITA, EITC, or Other Tax Preparation programs	
SRV 3p	Loans And Grants	
SRV 3q	Micro-loans	
SRV 3r	Business incubator/business development loans	
SRV 4	Housing Services (SRV 4)	
SRV 4a-e	Housing Payment Assistance	
SRV 4a	Financial Capability Skill Training	
SRV 4b	Financial Coaching/Counseling	
SRV 4c	Rent Payments (includes Emergency Rent Payments)	
SRV 4d	Deposit Payments	
SRV 4e	Mortgage Payments (includes Emergency Mortgage Payments)	
SRV 4f-h	Eviction Prevention Services	
SRV 4f	Eviction Counseling	
SRV 4g	Landlord/Tenant Mediations	
SRV 4h	Landlord/Tenant Rights Education	
SRV 4i-l	Utility Payment Assistance	
SRV 4i	Utility Payments (LIHEAP-includes Emergency Utility Payments)	
SRV 4j	Utility Deposits	
SRV 4k	Utility Arrears Payments	
SRV 4l	Level Billing Assistance	
SRV 4m-p	Housing Placement/Rapid Re-housing	
SRV 4m	Temporary Housing Placement (includes Emergency Shelters)	
SRV 4n	Transitional Housing Placements	
SRV 4o	Permanent Housing Placements	
SRV 4p	Rental Counseling	
SRV 4q	Housing Maintenance & Improvements	

NPIs	Data Entry Form	Unduplicated Number of Individuals served
SRV 4q	Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	
SRV 4r-t	Weatherization Services	
SRV 4r	Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)	
SRV 4s	Healthy Homes Services (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)	
SRV 4t	Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)	
SRV 5	Health and Social/Behavioral Development Services (SRV 5)	
SRV 5a-j	Health Services, Screening and Assessments	
SRV 5a	Immunizations	
SRV 5b	Physicals	
SRV 5c	Developmental Delay Screening	
SRV 5d	Vision Screening	
SRV 5e	Prescription Payments	
SRV 5f	Doctor Visit Payments	
SRV 5g	Maternal/Child Health	
SRV 5h	Nursing Care Sessions	
SRV 5i	In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)	
SRV 5j	Health Insurance Options Counseling	
SRV 5k-o	Reproductive Health Services	
SRV 5k	Coaching Sessions	
SRV 5l	Family Planning Classes	
SRV 5m	Contraceptives	
SRV 5n	STI/HIV Prevention Counseling Sessions	
SRV 5o	STI/HIV Screenings	
SRV 5p-q	Wellness Education	
SRV 5p	Wellness Classes (stress reduction, medication management, mindfulness, etc.)	
SRV 5q	Exercise/Fitness	
SRV 5r-x	Mental/Behavioral Health	
SRV 5r	Detoxification Sessions	
SRV 5s	Substance Abuse Screenings	
SRV 5t	Substance Abuse Counseling	
SRV 5u	Mental Health Assessments	

NPIs	Data Entry Form	Unduplicated Number of Individuals served
SRV 5v	Mental Health Counseling	
SRV 5w	Crisis Response/Call-In Responses	
SRV 5x	Domestic Violence Programs	
SRV 5y-aa	Support Groups	
SRV 5y	Substance Abuse Support Group Meetings	
SRV 5z	Domestic Violence Support Group Meetings	
SRV 5aa	Mental Health Support Group Meeting	
SRV 5bb-ee	Dental Services, Screenings and Exams	
SRV 5bb	Adult Dental Screening/Exams	
SRV 5cc	Adult Dental Services (including Emergency Dental Procedures)	
SRV 5dd	Child Dental Screenings/Exams	
SRV 5ee	Child Dental Services (including Emergency Dental Procedures)	
SRV 5ff-jj	Nutrition and Food/Meals	
SRV 5ff	Skills Classes (Gardening, Cooking, Nutrition)	
SRV 5gg	Community Gardening Activities	
SRV 5hh	Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	
SRV 5ii	Prepared Meals	
SRV 5jj	Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	
SRV 5kk-mm	Family Skills Development	
SRV 5kk	Family Mentoring Sessions	
SRV 5ll	Life Skills Coaching Sessions	
SRV 5mm	Parenting Classes	
SRV 5nn-oo	Emergency Hygiene Assistance	
SRV 5nn	Kits/boxes	
SRV 5oo	Hygiene Facility Utilizations (e.g. showers, toilets, sinks)	
SRV 6a-f	Civic Engagement and Community Involvement Services (SRV 6a-f)	
SRV 6a	Voter Education and Access	
SRV 6b	Leadership Training	
SRV 6c	Tri-partite Board Membership	
SRV 6d	Citizenship Classes	
SRV 6e	Getting Ahead Classes	
SRV 6f	Volunteer Training	
SRV 7	Services Supporting Multiple Domains (SRV 7a-b)	
SRV 7a	Case Management	
SRV 7a	Case Management	

NPIs	Data Entry Form	Unduplicated Number of Individuals served
SRV 7b	Eligibility Determinations	
SRV 7b	Eligibility Determinations	
SRV 7c	Referrals	
SRV 7c	Referrals	
SRV 7d	Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)	
SRV 7d	Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)	
SRV 7e-f	Childcare	
SRV 7e	Child Care subsidies	
SRV 7f	Child Care payments	
SRV 7g	Eldercare	
SRV 7g	Day Centers	
SRV 7h-j	Identification Documents	
SRV 7h	Birth Certificate	
SRV 7i	Social Security Card	
SRV 7j	Driver's License	
SRV 7k	Re-Entry Services	
SRV 7k	Criminal Record Expungements	
SRV 7l	Immigration Support Services (relocation, food, clothing)	
SRV 7l	Immigration Support Services (relocation, food, clothing)	
SRV 7m	Legal Assistance (includes emergency legal assistance)	
SRV 7m	Legal Assistance	
SRV 7n	Emergency Clothing Assistance	
SRV 7n	Emergency Clothing Assistance	
SRV 7o	Mediation/Customer Advocacy Interventions (debt forgiveness, negotiations or issues with landlords, coordinating with other services or government)	
SRV 7o	Mediation/Customer Advocacy Interventions	

Attachment E: Strategic Plan Update

Subrecipient:	Concho Valley Community Action Agency			
Time Period (years) covered by the Strategic Plan:			2016-2020	
Topic	2016 Baseline	2017	2018 Planned	2018 Adjusted
Goal #1	Transition households out of poverty.	Transition households out of poverty.	Transition households out of poverty.	Transition households out of poverty.
Objective	Transition 3 households out of poverty during the current year.	Transition 3 households out of poverty during the current year.	Transition 3 households out of poverty during the current year.	Transition 5 households out of poverty during the current year.
Strategy	Case Management	Case Management	Case Management	Case management with a greater emphasis on follow-ups.
Measure	Monthly reporting to include check stubs, receipts for assistance, client notes, and budget.	Monthly reporting to include check stubs, receipts for assistance, client notes, and budget.	Monthly reporting to include check stubs, receipts for assistance, client notes, and budget.	Monthly reporting to include check stubs, receipts for assistance, client notes, and budget.
Goal #2	Provide households with utility assistance.	Provide households with utility assistance.	Provide households with utility assistance.	Provide households with utility assistance.
Objective	Provide 2200 households with utility assistance during the current year.	Provide 2200 households with utility assistance during the current year.	Provide 2200 households with utility assistance during the current year.	Provide 2200 households with utility assistance during the current year.
Strategy	Additional training to increase efficiency.	Additional training to increase efficiency.	Additional training to increase efficiency.	Additional training and review of procedures to increase efficiency.
Measure	Client applications and utility payments.	Client applications and utility payments.	Client applications and utility payments.	Client applications and utility payments.
Goal #3	Provide households with weatherization services.	Provide households with weatherization services.	Provide households with weatherization services.	Provide households with weatherization services.

Attachment E: Strategic Plan Update

Objective	Provide 50 households with weatherization services during the current year.	Provide 50 households with weatherization services during the current year.	Provide 50 households with weatherization services during the current year.	Provide 75 households with weatherization services during the current year.
Strategy	Additional advertising and outreach to increase housing applications.	Additional advertising and outreach to increase housing applications.	Additional advertising and outreach to increase housing applications.	Additional advertising and outreach to increase housing applications.
Measure	Outreach activities, weatherization applications and payments.	Outreach activities, weatherization applications and payments.	Outreach activities, weatherization applications and payments.	Outreach activities, weatherization applications and payments.
Goal #4	Increase efficiency through time management and less paperwork.	Increase efficiency through time management and less paperwork.	Increase efficiency through time management and less paperwork.	Increase efficiency through time management and less paperwork.
Objective	Streamline paperwork with a goal to be paperless by 2019.	Streamline paperwork with a goal to be paperless by 2019.	Streamline paperwork with a goal to be paperless by 2019.	Streamline paperwork with a goal to be paperless by 2019.
Strategy	Create online forms and utilize signature pads.	Create online forms and utilize signature pads.	Create online forms and utilize signature pads.	Create online forms and utilize signature pads.
Measure	Diminshing paperwork in client folders.	Diminshing paperwork in client folders.	Diminshing paperwork in client folders.	Diminshing paperwork in client folders.
Goal #5	Incorporate ROMA into all aspects of the agency.	Incorporate ROMA into all aspects of the agency.	Incorporate ROMA into all aspects of the agency.	Incorporate ROMA into all aspects of the agency.
Objective	Manage the agency with results oriented goals by 2020	Manage the agency with results oriented goals by 2020	Manage the agency with results oriented goals by 2020	Manage the agency with results oriented goals by 2020
Strategy	Train employees to become NCRIs.	Train employees to become NCRIs.	Train employees to become NCRIs.	Use the knowledge gained by the NCRIs to develop ROMA practices and procedures.
Measure	Increased outcomes and additional agency collaborations.	Increased outcomes and additional agency collaborations.	Increased outcomes and additional agency collaborations.	Increased outcomes and additional agency collaborations.