



# COVID-19

## Community Resource Guide

*If you are viewing this document electronically  
the links below are hyperlinked to each section.*



**2-1-1**

**COVID-19 Information Sources**

**COVID-19 Screening & Testing**

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This guide was updated on 3/26 and 3/27 by staff of the Area Agency on Aging (AAA) of the Concho Valley and the Aging and Disability Resource Center (ADRC) of the Concho Valley.

For additional questions or to update, please email: [toni@cvcog.org](mailto:toni@cvcog.org)



# When Dialing 2-1-1

**Option 1** is for local information and resources. Calls are handled statewide, so when calling from the local area, you may not speak with a 211 Concho Valley Information Specialist due to the extremely high call volume. To speak with someone locally, please feel free to complete a referral online, even if you are just seeking information. - **Agency Referral Form** - <http://www.cvcog.org/cvcog/index.php>

**Option 2** is for **Your Texas Benefits** (Snap, Medicaid, TANF). From the website, of March 28<sup>th</sup>, “**SNAP and Medicaid:** Due to the COVID-19 pandemic, if you recently applied for SNAP or Medicaid or received a notice to call us, you do not need to speak to anyone to complete your application. We will contact you if we need additional information. Current SNAP and Medicaid recipients will have their benefits renewed automatically. No further action is necessary at this time, and recipients will be notified by mail when it is time to renew their benefits. You do not need to call us.” **Website:** [www.yourtexasbenefits.com](http://www.yourtexasbenefits.com)

**Option 6** is specific to information about COVID-19, including how to find a testing site and additional information related to COVID-19. 211 Information Specialists continue to handle these calls.

## COVID- 19 RELATED INFORMATION

### FREQUENT WEBSITES TO VISIT

Center for Disease Control and Prevention

<https://www.cdc.gov>

City of San Angelo Public Information – also follow on Facebook

<https://www.cosatx.us/departments-services/health-services/coronavirus-covid-19>

San Angelo Business Resource Page

<https://sanangelo.org/covid19businessresourcehub/>

### MEDICAL INFORMATION, SCREENING & TESTING

If you are developing a respiratory illness and need instructions, call your primary care physician, and they will instruct you on how to proceed. If you don't have a primary care provider, here are two local resources to consult from home:

**San Angelo Community Hospital:**

Phone: 325-245-5000 or visit

<https://www.cmadoctors.com/pps-covid-19>

**Shannon Medical Center**

Phone: 325-653-6741 or visit

<https://www.shannonhealth.com/education-and-resources/covid-19-information/>

Shannon is offering individuals the ability to receive a free assessment for COVID-19 symptoms from their homes through Shannon On Demand. The service is available online 24/7 at [www.ShannonOnDemand.com](http://www.ShannonOnDemand.com).

If the Shannon On Demand provider determines a patient should receive further evaluation for COVID-19 testing, they will immediately refer them to the local urgent care clinic or emergency department for additional testing and coordination with state and local health authorities. The provider will contact the facility to inform the intake clinician of the patient's information and their estimated arrival. If they determine a patient needs emergency care, they will contact 9-1-1 and notify the closest hospital.

To start a screening, patients will go to Shannon's telemedicine website at [www.ShannonOnDemand.com](http://www.ShannonOnDemand.com). To utilize the service on a mobile device, download the free Shannon On Demand app from the Apple or Google Play app stores. Patients then must create an account by following the prompts to set up their screening. Upon reaching the payment screen, enter the code "SHANNONCOVID19," and the screening will be free.

#### **Texas Case Counts Tracker Website:**

<https://txdshs.maps.arcgis.com/apps/opsdashboard/index.html#/ed483ecd702b4298ab01e8b9cafc8b83>

### **SAN ANGELO FOOD PANTRIES**

\*\* Sites below verified 3/27/2020

**For an updated list of food pantries, please contact the Concho Valley Food Bank: 325-655-3231. Due to possible modifications to normal operations, as a result of COVID-19, please call ahead or check websites for additional information and updates.**

#### **Bethel United Methodist Food Pantry**

325-895-4862

115 West Ave. O

Mon 9 am – 11 am - Bring own bag

#### **Cross Pointe Fellowship**

325-812-6216

4210 Coliseum Dr.

4<sup>th</sup> Tues 5:30 – 7:30 pm

#### **First United Methodist**

325-655-8981

37 E. Beauregard Ave.

Should open April 2<sup>nd</sup>

Tues/Thurs 1:00 – 3:00 pm

#### **First Christian Church God's Storehouse Pantry**

325-653-4523

29 N. Oakes

bags-to-go

Mon 11am – 3:30pm

#### **Freedom Fellowship Church Food Pantry**

325-277-4121

342 S. Chadbourne

drive thru style

Fri 1:30 – 6:00 pm

#### **Grape Creek UMC Food Pantry**

325-234-8580

8045 US HWY 87 N

Drive thru, food bags

Wed 2 -5pm

\*For individuals who reside in Grape Creek, Water Valley and Carlsbad

#### **Harris Ave. Baptist Church Food Pantry**

325-655-4443

Call week of 3/30/2020 about services

#### **House of Restoration Food Pantry**

325-763-9457

529 W. 48<sup>th</sup>

Call for appt; food boxes to go

Fri 9:00 am - Noon

#### **Rust Street Ministries Food Pantry**

325-486-1004

Bring Photo ID

Mon - Thurs 10 am – 2 pm; Fri 9 am – Noon

\*Check Facebook page for updates; must be able to carry groceries to vehicle

#### **St. Paul Presbyterian Food Pantry**

325-653-5691

11. N. Park - Drive thru for food boxes

Mon Noon – 1 pm; Wed 5:00 – 6:00 pm

## MEALS

### **City of San Angelo Senior Center**

**325-481-2798** - 702 S. Chadbourne

Drive thru pick-up for individuals who are 60 years of age and older.

Mon – Fri 11am – 12:30pm; for registered nutrition program customers, \$3 suggested donation. Non-registered individuals may receive a meal for \$6.

If a Senior, 60+ is not currently registered for the Nutrition Program, staff are available at the drive thru to get them registered. Participants stay in their vehicle for pick up.

### **Meals for the Elderly**

Home delivered for individuals who are 65 years of age and older; doctor's note required for individuals under 65. Individual must be primarily homebound, unable to easily prepare meals, and does not have someone that can help prepare meals. **FMI call 325-655-9200 or visit <https://www.mealsfortheelderly.org/application>**

### **Neighbors Café**

803 Rust Street - Sack lunch available Mon – Fri from Noon – 1:00 pm.

Please pick up in the back of the building.

### **SAISD Meals for Children**

Grab and go curb side meals from 11:00 – 12:30 p.m. Children must be present.

Visit <https://www.saisd.org/5055> for campus locations.

## EMPLOYMENT/UNEMPLOYMENT/UTILITY ASSISTANCE

### **Area Agency on Aging of the Concho Valley**

**325-223-5704** - For those who qualify, one-time utility payment assistance for individuals 60 years of age and older or Caregivers of individuals 60+. Additional services are available for Seniors. If a Senior or Caregiver is in need of curb-to-curb transportation services and is unable to qualify for a program through Concho Valley Transit (CVT) to fund the trip, the AAA may also be able to assist. CVT will provide curb-to-curb (Demand Response service) to individuals authorized by the AAA.

Please visit our website to make a referral: <http://www.cvcog.org/cvcog/index.php>

### **Concho Valley Community Action Agency**

**325-653-2411** – Currently not accepting applications for the City of San Angelo Water Funds. Call for more information about their programs: Utility Assistance, Weatherization, Case Management, Tax Assistance (VITA). <http://www.cvcaa.org/>

### **Workforce Solutions of the Concho Valley**

Job Seekers Call **325-653-2321** or **1-800-996-7589** for more information or visit [www.workintexas.com](http://www.workintexas.com)

### **Texas Workforce Commission**

To apply for Unemployment please call: **1-800-939-6631** or to apply on line please visit

<https://twc.texas.gov/jobseekers/applying-unemployment-benefits>

## **SENIOR SHOPPING/ALTERNATIVE GROCERY OPTIONS**

**\*Information was verified with each store on 3/23/2020. Changes may occur due to COVID-19 response.**

### **Chang's Grocer**

[www.changsgrocer.com](http://www.changsgrocer.com) Please call 325-450-7345 between 4-5pm, if unable to order online.

Groceries only be available through delivery. No pick-ups allowed; currently only selling 2 of each item per household per day.

### **Dollar General**

Tuesdays 8:00 am-9:00 am

### **HEB**

Every day from 9am-11am; delivery through Favor, \$10 added to each order.

Restricted to Seniors only (60+) for the H-E-B and Favor Senior Support program. Limit orders to 25 items max. Item availability may change. Please be available to respond to your Runner to confirm any substitutions.

Website: <https://favordelivery.com/order-delivery/h-e-b-5>

### **Market Street**

Mondays and Thursdays from 7:00 am-9:00 am

### **Sam's Club**

Thursdays from 7:00 am-9:00 am

### **Target**

Wednesdays from 8:00 am-9:00 am

### **Wal-Mart**

Tuesdays from 6:00 am-7:00 am

## **TRANSPORTATION**

### **Concho Valley Transit**

**325-947-8729** - Call for more information on various program

\*follow on Facebook or visit Website: <http://www.cvtd.org/programs-eligibility.php>